

Renal Services - transport supplementary briefing

This briefing is intended to support information in the Leeds Teaching Hospitals NHS Trust paper presented to the Trust Board meeting on 20 May 2010. Copies of the tables included in this paper were provided to representatives of the LGI Kidney Patients Association (KPA) at a briefing meeting on 17 May 2010 and an explanation of the methodology was given.

The Yorkshire Evening Post on Monday 17 May quoted a kidney patient representative who dismissed information in our Board report about transport because it was based on "discredited information". We believe it is important to make clear that our report is based on new data which has been assured by the Yorkshire Ambulance Services (YAS). We are aware that the organisation previously withdrew information presented to the Scrutiny Board that was inaccurate but the information in these tables has been checked and provided under the authority of the Operations Director of the Patient Transport Service, Sarah Fatchett.

The tables provide some examples of travelling times for patients who travel via YAS from their home in the LS21 postcode area to Seacroft Hospital. The average travelling time from LS21 to Seacroft Hospital in the examples provided is 36 minutes. The average return journey time in the examples provided is 39 minutes. These examples are based on actual journeys undertaken by renal patients.

Further examples are provided based on the journey times from Leeds General Infirmary to LS21. The average journey time in the examples provided is 34 minutes. These examples are based on a random selection of patients (non renal patients) who travel to and from LS21 and Leeds General Infirmary.

For a number of patients the travelling journey will be longer as the journey may include a number of 'pick ups' and 'drop offs' of other patients. Between 2 and 3 pick ups or drop offs would not be unusual for some journeys. The tables provide examples of the potential travelling times for patients who experience pick ups and drop offs. The average travelling time to Seacroft Hospital is 56 minutes. The average return journey time in the examples provided is 54 minutes. These examples are based on actual journeys undertaken by renal patients.

Further examples are provided based on the journey times from the sample Leeds postcodes to Leeds General Infirmary. The average journey time in the examples provided is 50 minutes. The average return journey time in the examples provided is 52 minutes. These examples are based on a random selection of patients (non renal patients) who travel to and from Leeds General Infirmary.

It must be noted that these journey times represent a random selection only. Each individual patient experience will be unique. The sample of journey times are included to provide a general guide relating to the difference in travel time that patients may experience.

LTHT May 2010

Appendix 1

Example of Travel Times to Seacroft Hospital and LGI from Leeds 21 Postcode - Direct Route

<u>From</u>	<u>To</u>	<u>Pick up time</u>	Drop off time	Actual Minutes
Actual Renal Patients				
LS21	Seacroft	6.39	7.17	38
LS21	Seacroft	7.33	8.11	38
LS21	Seacroft	12.38	13.09	31
LS21	Seacroft	12.37	13.11	34
LS21	Seacroft	12.31	13.09	38
LS21	Seacroft	12.29	13.07	38
Seacroft	LS21	16.25	16.59	34
Seacroft	LS21	18.44	19.17	33
Seacroft	LS21	18.41	19.23	42
Seacroft	LS21	18.26	18.59	33
Seacroft	LS21	18.30	19.18	48
Seacroft	LS21	18.41	19.23	42

In the examples provided the average travelling time from Leeds 21 to Seacroft Hospital is 36 minutes

In the examples provided the average travelling time from Seacroft Hospital to Leeds 21 is 39 minutes

Patients to/ from LGI (randomly selected)

LS21	LGI Clarendon	8.40	9.12	32
LGI Carendon	LS21	11.11	11.43	32
LGI Clarendon	LS21	11.50	12.34	44
LGI Brotherton	LS21	11.35	12.07	32
LGI Carendon	LS21	12.15	12.42	27
LGI Brotherton	LS21	14.36	15.15	39

In the examples given the average travelling time from Leeds General Infirmary to Leeds 21 is 34 minutes

All journey examples are direct journeys and do not include other drop offs or pick ups

All information taken off the Yorkshire Ambulance Service Cleric Database

Full postcodes are available, these have not been included to prevent any potential identification of patients

Example of Travel Times to Seacroft Hospital and LGI from a selection of Leeds postcodes - Drop Off's or Pick Ups

Actual Renal Patients			1		
	No of Pick				Longest Journey
<u>From</u>	<u>Ups</u>	<u>To</u>	<u>Pick up time</u>	Drop off time	<u>Time</u>
LS19/LS21	2	Seacroft	13.20/13.30	14.07	47
LS19/LS21/LS21	3	Seacroft	12.21/12.32/12.32	13.33	72
LS19/LS21/LS21	3	Seacroft	12.10/12.22/12.25	12.56	46
LS21/LS20/LS16	3	St James's/Seacroft	11.22/11.35/12.03	12.20/12.32	70
LS19/LS21/LS21	3	Seacroft	12.30/12.40/12.40	13.15	45
LS19/LS21/LS21	3	Seacroft	11.30/11.43/11.49	12.28	58
	No of Drop				Longest Journey
<u>From</u>	<u>Offs</u>	<u>To</u>	Pick up time	Drop off time	<u>Time</u>
Seacroft	2	LS21/LS21	18.35	19.12/19.17	42
Seacroft	2	LS21/LS21	18.34	19.16/19.23	49
Seacroft	1	LS21	18.05	18.57	52
Seacroft	2	LS21/LS21	18.30	19.25/ 19.25	55
Seacroft	2	LS6/LS21	17.56/17.59	18.22/ 18.40	44
Seacroft/St James's	3	LS16/LS20/LS21	17.16/17.20/17.40	18.06/ 18.26/ 18.39	83
Patients to/from LGL (r	andomly soloct	nd)			

In the examples provided the average travelling time from the stated Leeds postcodes to Seacroft Hospital is 56 minutes

In the examples provided the average travelling time from Seacroft Hospital to the stated Leeds post codes is 54 minutes

In the examples given the average travelling time from the stated Leeds postcodes to Leeds General Infirmary is 50 minutes

In the examples given the average travelling time from Leeds General Infirmary to the stated Leeds post codes is 52 minutes

	No of Pick				Longest Journey
<u>From</u>	<u>Ups</u>	<u>To</u>	Pick up time	Drop off time	<u>Time</u>
LS21/LS19	2	LG	12.53/13.08	13.42	49
LS21/LS16	2	LG	13.10/13.37	14.03	53
LS19/LS21	2	LG	13.20/13.30	14.07	47
	No of Drop				Longest Journey
<u>From</u>	<u>Offs</u>	<u>To</u>	Pick up time	Drop off time	<u>Time</u>
LGI	2	LS21/LS21	12.34	13.25/13.38	64
LGI	2	LS5/LS21	14.04	14.22/14.57	53
LGI	2	LS6/LS21	15.39	15.51/16.18	39
			†		

Journeys include drop offs or pick ups

All information taken off the Yorkshire Ambulance Service Cleric Database

Full postcodes are available, these have not been included to prevent any potential identification of patients